

Jabra GN



Jabra Enhance™ Pro 20

**Caring for your rechargeable
hearing aids**

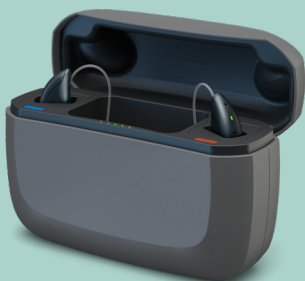


Works with
Android

Made for
iPhone | iPad | iPod

Charging

Jabra Enhance Pro 20 features a completely sealed lithium-ion battery. With its long-lasting battery life, you get all-day power on a single charge allowing you to get the most out of your day worry-free. In addition, the Premium and Custom charging cases double as a protective case for easy, overnight charging and storage. The Premium Charger includes a built-in lithium-ion battery that holds three full charges for charging on the go.



Premium Charger



Custom Charger



Desktop Charger

How to charge Jabra Enhance Pro 20

1. Make sure the hearing instruments are dry and clean before putting them in the charging case.

Premium Charger

When inserted into the charging case correctly, five LED lights on the front of the charger will indicate the current battery level of the hearing instruments. The LED on the hearing instruments will slowly pulsate throughout charging. When fully charged, the LED will be solid green until removed from the charger.

Custom Charger

When inserted into the charger correctly and the charger lid is closed, the LED lights on the front of the charger will slowly pulsate throughout charging.

Desktop Charger

When inserted into the charger correctly, the on/off light on your hearing instrument will blink slowly. When fully charged, the light remains on (not blinking) until your hearing instrument is removed from the charger.

2. The hearing instruments are automatically powered on when removed from the charger.

How to charge the Premium Charger

The Premium Charger offers a built-in lithium-ion battery for portable charging. To charge, plug the supplied power adapter into a power outlet and connect the charging cable to the back of the charger.

Charging considerations

- It is recommended to charge your hearing instruments every night and it is safe to leave the charging case connected during that time. The batteries in both the hearing instruments and Premium Charger cannot be overcharged.
- Charging should take place between 10 °C (50 °F) and 40 °C (104 °F). Your hearing instruments may not charge outside of this range, however, they can be worn outside of these limits. Keep your charger out of direct sunlight or very warm temperatures while charging your hearing instruments, just as you would with your mobile phone or other rechargeable devices.
- If the Premium Charger runs out of power during the charging process, the hearing instruments will power off to preserve battery. When you remove the hearing instruments from the charger, they will not power on automatically. To power on manually, press the push button for 5 seconds and the LED will light up.
- The hearing instruments will charge whether the lid is open or closed.
- Low battery alert: When the batteries are low on power, the volume in your hearing aids will momentarily reduce and a melody will play every 15 minutes until there is no more power - then your hearing aids will turn off.

Care and maintenance

Maintaining your hearing instruments through daily cleanings and regular service visits is important. Proper care helps retain optimum hearing conditions, extends the life of your hearing instruments and ensures good hygiene.

Tips:

- Have your Costco hearing care professional show you how to properly clean your hearing instruments.
- Use hearing instrument cleaning tools from your Costco Hearing Aid Center.
- Hold the hearing instrument over a soft surface, in case it is dropped during cleaning.
- Never use water, alcohol, solvents or cleaning fluids on the hearing instruments.



Daily

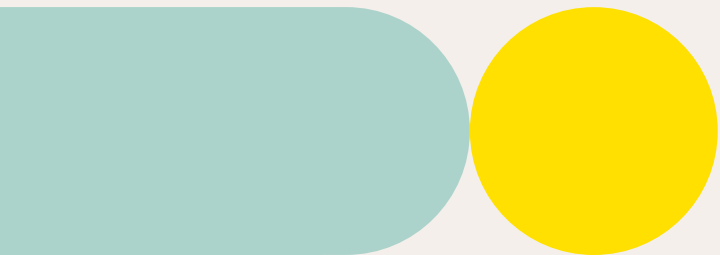
- Remove your hearing instruments when applying cosmetics, perfume, aftershave, hair spray and suntan lotion as they may get into the hearing instruments and cause damage.
- Clean your hearing instruments using a soft cloth, tissue or proper cleaning tools to remove earwax, dust or moisture.
- Store your hearing instruments in the charging case when not in use.

Regularly

- For RIE and BTE models, use a damp cloth to clean the tube and dome.
- Remove dust or debris from the charging case inserts and receiver bay with clean cotton buds. Clean the outside surface with a soft cloth.
- Clean the Custom Charger by removing the custom inserts for thorough cleaning with warm water on a clean cloth. Ensure the inserts are completely dry before placing back into the charger. The inserts are uniquely shaped to ensure a correct fit in the charger. Gently press down until insert clicks into place.
- Contact your Costco hearing care professional for replacement components when they become stiff, brittle or discolored.

Care and maintenance considerations

- If immersed in water, your hearing instruments should be removed immediately. Dry them with a clean towel and place them in a dry place. Do not place the hearing instruments in the charging case when wet.
- Hearing instruments should be cleaned regularly as recommended by your Costco hearing care professional to improve the life of your hearing instruments.
- If using an approved hearing instrument dryer to dry your hearing instruments, please ensure that your hearing instruments are cooled off to room temperature prior to putting them into the dryer. The temperature of a dryer should not exceed 40 °C (104 °F) at any time during the drying cycle. Exposure to 40 °C (104 °F) temperatures and above can shorten the life and degrade the lithium-ion battery.



About us

150 years of engineering audio and hearing solutions has made one thing clear: great sound can be as individual as you are. At Jabra, we create uniquely personalized audio and hearing solutions that work for you, whoever you are, whatever you do.

Find out how to hear more with Enhance Pro at **jabra.com/enhancepro**.

For assistance with apps, phones or accessories, please contact Consumer Technical Support at (888) 511-3864.

Manufacturer according to FDA:

GN Hearing

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